



Judiciary of Guam

Administrative Office of the Courts
Guam Judicial Center • 120 West O'Brien Dr • Hagåtña, Gu. 96910
Tel: (671) 475-3544 • Fax: (671) 475-3184



DANIELLE T. ROSETE, ESQ.
ADMINISTRATOR OF THE COURTS

HON. ROBERT J. TORRES
CHIEF JUSTICE

HON. ALBERTO C. LAMORENA, III
PRESIDING JUDGE

June 6, 2025

MEMORANDUM:

To: All Prospective Bidders

From: Administrator of the Courts

Subject: **Amendment No. 2**
Re: IFB 25-03; Internet Services

Below are responses to questions submitted to my office:

1. Kindly requesting for copies of existing billing for these services for April and May 2025.

Response: See attached invoices for April and May 2025.

The deadline to submit bids is changed from June 10, 2025 at 2pm, Guam Standard Time to June 16, 2025 at 2pm, Guam Standard Time.

Please be reminded that this Amendment shall be acknowledged in your bids. Failure to acknowledge this Amendment No. 2 shall result in disqualification from this IFB.

Should you have any questions please contact the Procurement office at **(671) 300-7994/475-3212/3175** or email at mantonio@guamcourts.gov and kperez@guamcourts.gov.

DANIELLE T. ROSETE

cc: IFB File



ACCOUNT MGR: BRIANNA J. TAIJERON
ACCOUNT NUMBER: 759373147259
BILL DATE: 04/01/2025
INVOICE NUMBER: 015779126
PURCHASE ORDER: 2025-00000056

Judiciary of Guam
120 WEST O' BRIEN DR
HAGATNA GUAM 96910

Subtotal	\$	1,549.00
Discount		-

Period of Performance:
October 1, 2024 to September 30, 2025
Period to Cover:
April 01, 2025 - April 30, 2025

TOTAL	\$	1,549.00
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**Make all checks payable to
Docomo Pacific Inc.**

RECEIVED BY: DAVID W. CLARK / 01
PRINT NAME
[Signature]
SIGN
5/6/2025
DATE



DOCOMO PACIFIC

890 S. Marine Corps Drive
Tamuning, Guam 96913
<https://www.docomopacific.com/contact-us>
(671)688.CARE/(670)483.CARE/Toll Free 1-866-688-GUAM

Past Due	Due Date	Current Amt	Due Date	Total
\$1,549.00	IMMEDIATELY	\$1,549.00	05/25/25	\$3,098.00

Account Number 759373147259
Bill Date May 1, 2025
Billing Period May 1, 2025 - May 31, 2025
P.O. Number 2025-00000056
Invoice Number 015823916
Amount Enclosed \$ _____

Make checks payable to DOCOMO PACIFIC

JUDICIARY OF GUAM IFB 22-25 INTERNET
120 WEST O'BRIEN DRIVE
HAGATNA GUAM 96910

DOCOMO PACIFIC
890 S. Marine Corps Drive
Tamuning, Guam 96913

Please detach and return above portion with your payment



890 S. Marine Corps Drive
Tamuning, Guam 96913
<https://www.docomopacific.com/contact-us>
(671)688.CARE/(670)483.CARE/Toll Free 1-866-688-GUAM

DOCOMO PACIFIC

Past Due	Due Date	Current Amt	Due Date
\$1,549.00	IMMEDIATELY	\$1,549.00	05/25/25

Account Number 759373147259
Bill Date May 1, 2025
Billing Period May 1, 2025 - May 31, 2025
P.O. Number 2025-00000056
Invoice Number 015823916

Statement Summary

Payments - Thank you	-\$1,549.00
Credits and Adjustments	\$0.00
Late Fee	\$0.00
Previous Balance	\$3,098.00
New Charges	\$1,549.00

Amount To Pay	\$3,098.00
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If your previous balance is past due, your account may be subject to a temporary service suspension, late fees and applicable reconnection fees. If payment has been remitted, please disregard this message.

News from DOCOMO PACIFIC!

Ready to go Beyond Fast?

1 GIG speeds are now available island-wide with DOCOMO PACIFIC's Hybrid Fiber Internet! Now you can experience business in the fast lane with unbeatable speed and proven reliability you can count on!

Sign up today and enjoy Hybrid Fiber Internet at the lowest prices on the island-because when your business demands more, we deliver.

Let's go beyond fast. Let's go further-together.

Learn more at
business.docomopacific.com

Have you moved or changed your contact information?

Please provide your new address or telephone number and return this portion with your payment. Your records will be updated on request.

Account Name: _____ Effective Date: _____
New Address: _____ City: _____ State: _____ Zip: _____
Phone Number: _____ Work Number: _____
Email Address: _____ Signature: _____

We accept the following credit cards for payment:



Please choose one: ☐ Monthly Recurring ☐ One-Time only

Card Number: _____ Expiration Date: _____ CSV: _____
Billing Address: _____ City: _____ State: _____ Zip: _____
Amount Authorized: \$ _____ Signature: _____ Date: _____

Customer Care

- By Phone: Guam (671) 688-2273
Saipan (670) 483-2273
- For payments by check: 890 S. Marine Corps Drive Tamuning, Guam 96913
- For e-mail inquiries: www.docomopacific.com/contact-us

Billing & Payment Policies

DOCOMO PACIFIC provides TV, Mobile, Online & Home Phone services which are billed on a monthly basis. Customers may mail their payment, pay at some local banks, pay at our office, via monthly direct payment or online via Self Care at mydocomopacific.com. If you terminate service or service is terminated by the company for any reason, and you have agreed to a term contract, early termination fees will apply. We may require a security deposit prior to providing services. We reserve the right to apply any portion of the security deposit against unpaid charges on your account at any time and upon termination of service or where the conditions of the security deposit no longer applies.

1. Customer cable television/home phone, cellular and/or Internet service payment is due for that month's service. Your due date is printed on the monthly invoice. If customer's payment is not received 5 days after the due date, Residential customer will incur a late fee of \$9.99 and Business customers will incur a late fee of 2% of invoiced amount.
2. If customer's payment is not received within 30 days, customer will be subject to disconnection without notice.
3. Non-receipt of billing statement and/or invoice **does not** prevent customer's account from being due or payable.
4. All disputes with invoiced amounts must be made known to DOCOMO PACIFIC within ninety (90) days of invoice date. No credit will be given for a period greater than 120 days.
5. Monies collected in the field for delinquent or disconnected accounts will be assessed a **\$15.00** service fee.
6. If service is disconnected for non-payment, a reconnection fee will be charged and customer must pay the balance in full, one month of service in advance and reconnection charges before service will be reinstated. Reconnection fee on per account is **\$25.00**. Checks returned for any reason will be assessed a charge of **\$35.00**.
7. Customer must make payment of one month service and any past due balance before customer's service will be reinstated. Past due accounts will be forwarded to a collection agency and customer will be liable for any fees the agency may impose. Customers who are disconnected with an unpaid, delinquent balance will be reported to the credit bureau. If the account is sent to small claims for collections, customer will be liable for all court and related processing fees. Monies collected in the field on delinquent or disconnected accounts will be charged a **\$15.00** collection fee.

Changing or Disconnecting Service: Customer may change or disconnect service upon **24-hour** notification to DOCOMO PACIFIC. Account holder must notify DOCOMO PACIFIC in person or over the phone with authorization. DOCOMO PACIFIC does not accept fax or email requests **from a third party** to terminate service. Payment for balances due and return of any leased equipment is due immediately. Customer is responsible for payment until the account has been disconnected or transferred.

Theft of Service: The ownership of all cable and equipment provided by DOCOMO PACIFIC shall be and shall remain the property of DOCOMO PACIFIC and shall not be modified without permission. Unauthorized **attachments (i.e. splitters, connectors, etc.)**, or equipment or unauthorized use of cable, equipment or of signal constitute theft under federal and local law. Fines range from \$500.00 to \$5000.00.

Loss of Service: If customer's cable, internet or home phone signal is interrupted and not corrected within 24 hours after DOCOMO PACIFIC receives your notice, we will credit customer upon each 24-hour period of interrupted service upon request, provided that the customer's account is (paid) current. Company employees will be given reasonable access to customer's premises to install, inspect, maintain, repair or disconnect service or equipment. Our subscribers are encouraged to subscribe to Wire guard **\$4.99** per month. Customers who do not subscribe to Wire guard may be charged \$75.00 if their service call is not related to cable plant problems.

Cable and Equipment: Unless specifically indicated otherwise, all Cable, Attachments and Equipment provided by DOCOMO PACIFIC remain the property of DOCOMO PACIFIC and do not become permanent fixtures of the structure where they are installed. DOCOMO PACIFIC may remove or alter the Cable, Attachments or Equipment at their sole discretion. If customer does not promptly return leased equipment upon disconnection of service, or equipment is lost, stolen or damaged, customer will be billed **\$300** for **each TiVo Media Gateway DVR**, **\$75** for **each TiVo eBox**, **\$250.00** for **each digital set top converter**, **\$250.00** for **each HD Converter**, **\$250.00** for **each DVR digital video recorder**, **\$250.00** for **each HD DVR**, **\$50** for **each analog set top converter** and/or decoder, **\$25.00** for **each remote control unit**, **\$15.00** for **each surge protector**. **Cable modems** will be charged **\$75.00**. Lost, stolen or damaged EMTA (phone) modems will be charged **\$75.00**.

Privacy Act of 1974: DOCOMO PACIFIC collects and maintains personally identifiable information concerning subscribers. Information used solely for normal business purposes and rendering cable television/home phone and/or Internet services. Federal Law prohibits DOCOMO PACIFIC from releasing all personally identifiable information, unless ordered to do so by court order.

CPNI Customer Proprietary Network Information: Customers acknowledge that DOCOMO PACIFIC will not provide personally identifiable information to a third party for the purpose of providing and provisioning Cellular or Digital Home Phone Service. We do not share these records with others, unless we receive a lawfully issued request.

E-911 Notice: If you subscribe to Mobile and/or Home Phone, a \$1.00 charge per line, for E-911 will be charged in addition to your monthly rate.

Closed Captioning Information: For any questions or information concerning closed captioning please contact our Video Transport and Processing Team. Phone: **671-969-3662** Fax: 671-969-3292 Email: VTP@docomopacific.com

Equal Employment Opportunity: DOCOMO PACIFIC is an equal opportunity employer. This cable system does business on an equal opportunity basis with minority and female owned businesses.

Past Due	Due Date	Current Amt	Due Date	Total
\$1,549.00	IMMEDIATELY	\$1,549.00	05/25/25	\$3,098.00
Account Number		759373147259		
Bill Date		May 1, 2025		
Billing Period		May 1, 2025 - May 31, 2025		
P.O. Number		2025-00000056		
Invoice Number		015823916		
Amount Enclosed		\$ _____		

Payments, Adjustments and Charges		
Date	Description	Total
04/08/2025	Check	-\$1,549.00
Total		-\$1,549.00

Account Summary				
Description	Monthly Charge	Add'l Charge	Fees	Total
Online - 305829837681	\$550.00	\$0.00	\$0.00	\$550.00
Online - 532775481659	\$550.00	\$0.00	\$0.00	\$550.00
Online - 848699944934	\$350.00	\$0.00	\$0.00	\$350.00
Online - 954481070160	\$99.00	\$0.00	\$0.00	\$99.00
Total				\$1,549.00

Services Itemized Summary		
BUSINESS FIBER SUITE		305829837681
Billing Period		05/01/2025 - 05/31/2025
Online Service Details		Amount
Dedicated Fiber Internet	05/01/2025 - 05/31/2025	\$550.00
300Mbps		
Subtotal		\$550.00

Online Service Total	\$550.00
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BUSINESS FIBER SUITE		532775481659
Billing Period		05/01/2025 - 05/31/2025
Online Service Details		Amount
Dedicated Fiber Internet	05/01/2025 - 05/31/2025	\$550.00
300Mbps		
Subtotal		\$550.00

Online Service Total	\$550.00
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BUSINESS FIBER SUITE		848699944934
Billing Period		05/01/2025 - 05/31/2025
Online Service Details		Amount
Dedicated Fiber Internet	05/01/2025 - 05/31/2025	\$350.00
200Mbps		
Subtotal		\$350.00

Online Service Total	\$350.00
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HYBRID FIBER INTERNET		954481070160
Billing Period		05/01/2025 - 05/31/2025
Online Service Details		Amount
HFI PLUS	05/01/2025 - 05/31/2025	\$99.00
Subtotal		\$99.00

Online Usage Summary	Allotment	Used	Add'l	Amount
Data Cap for Online	UNL	0	0	\$0.00
Light (GB)				
Subtotal				\$0.00

Online Service Total	\$99.00
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